

## Customer Complaint Form

### 1. Person submitting the complaint.

Title (Mr, Mrs etc)	
First name	
Surname	
Contact Number	
Contact e-mail	

### 2. If the complainant is different to the person submitting the complaint, complete this section.

Title (Mr, Mrs etc)	
First name	
Surname	
Date of Birth (if under 18)	
Contact Number	
Contact e-mail	

### 3. Details of your attendance at a Swim Ireland pool / facility.

Location (Pool name)	
Date	
Time	
Type of session (public swim, Learn to Swim, School, Group, class)	

### 4. Detail / description of your complaint (please provide as much detail as possible to help us to carry out an investigation).

Please return this form to [admin@swimireland.ie](mailto:admin@swimireland.ie)